

VILLAGE OF ST NAZIANZ

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Dear Customer,

We know that you do not want to pay higher water and sewer rates. The purpose of this letter is to let you know ways that you can help us reduce our operating costs to avoid those higher rates. We are going to discuss what should and should not be put down into your municipal sewer system.

Three of the worst things that you can do are (1) flush “disposable” wipes, (2) put fats, grease and oil down a drain, and (3) put any type of gasoline or other toxin into a sewer system or storm sewer.

Sewers are designed to take away used dirty water from sinks, baths, showers, laundries, and toilets. Flushing away unflushables adds to the cost of operating and maintaining your sewers and the treatment plant. Putting trash down the toilet does cause blockages in sewers and possible damage to the environment. “Disposable” doesn’t mean flushable! Disposable means you should bag it and trash it...don’t flush it! Most baby wipes and adult wipes are not flushable. These clog pumps and sewers, adding maintenance and equipment costs.

The same is true for fats, oils, and greases. Grease does not easily break down, and ends up clogging sewers or impairing treatment at the wastewater plant. Toxics such as gasoline, ammonia or solvents kill the microorganisms that enable the treatment plant to work properly at breaking down waste, and also create a hazardous environment for the workers. Many toxins and pharmaceuticals cannot be treated with current wastewater treatment technology and will end up in your local lakes, rivers, or groundwater.

If these conditions prevent the wastewater treatment plant from meeting its Department of Natural Resources permit limits, fines may be imposed on the utility. In a worst-case scenario, the state may even issue building moratoriums until the problems have been corrected. This is why we take the situation very seriously.

We will be sampling throughout the utility to pin down areas that are problematic, and residents or commercial establishments that continue to violate these ordinances will be fined.

Help us keep our cost down and protect our workers and assets by following these simple rules. **Be aware of what you put down your drain.**

Village of St. Nazianz

The DNR is imposing chloride limits on our wastewater treatment plant and by changing our water softeners which use less salt than older model's, it will help us meet the lower limit.

The Village Board also changed the Village Ordinance (per DNR request) which is below:

Sec. 36-216. - Water softeners.

All new or replacement water softeners installed in residential, commercial and public buildings within the village limits shall be DIR "demand-based regeneration." Water softeners functioning only at a predetermined time interval (with a time clock), shall no longer be permitted to be installed in the Village of St. Nazianz. DIR controls meet the "high efficiency softener" standards of the Water Quality Association which are 3,350 grains of hardness removed per one pound of salt. The owner shall have the softener inspected every five years by a plumber or water softener service provider and a copy of the inspection shall be provided to the village Clerk-Treasurer. Property owners must obtain a building permit for water softener installation and/or replacement of your existing water softener. This will ensure that the village can keep a record of water softeners in the village per DNR requirements.

[\(Ord. No. 2021-02, 7-21-2021\)](#)

The above ordinance as well as the entire Code of Ordinances for the Village is available at:

library.municode.com/wi/saint_nazianz/codes/code_of_ordinances

Here is a list of dealers to contact regarding replacing your water softeners:

Culligan of Manitowoc	920-214-8652	Maritime Plumbing Manty	920-682-8794
Water Right Appleton	920-739-9401	Veterans Plumbing TR	920-652-4660
Reindl Plumbing	920-773-2443	Neumann Plumbing HG	920-565-3345
Meyer Plumbing Kiel	920-894-8444	Luisier Plumbing Manty	920-682-3666

Or a dealer of your choice but be sure that the dealer will be able to service and inspect your softener in the five year intervals which the ordinance states above.

For the first inspection all softeners must be inspected by **May 1, 2024** and then five years after your first inspection date. If you get a new softener installed, that can be your first inspection date and we will know from the building permit. The Village has a spreadsheet for keeping track of this so please let us know and provide documentation when you have your softener inspected.